August metropolitan timetable change Q&As

Key messages

- From 27 August 2017, the Craigieburn, Sunbury and Werribee lines will have 30 extra services a week.
- The new services are designed to reduce crowding on peak services on the busiest metro lines and offer more options to commuters from Melbourne's growing northern and western suburbs.
- Altona residents will have a faster journey (approximately 6 minutes) to the city during the inter-peak period with 37 Altona Loop trains being extended through to the city and stopping at all stations between Laverton and Flinders Street stations.
- Hurstbridge line passengers at Eltham and Greensborough will have five extra morning peak services per week.

At a glance

New services

One new AM Werribee service

- Depart Werribee 08:15
- Arrive Flinders Street Station 08:54

One new PM Werribee service

- Depart Flinders Street Station 17:18
- o Arrive Werribee 17:58

One new AM Sunbury service

- Depart Sunbury 06:48
- Arrive Flinders Street Station 07:38

One new PM Sunbury service

- Depart Flinders Street Station 16:30
- o Arrive Sunbury 17:22

One new AM Craigieburn service

- o Depart Craigieburn 07:04
- o Arrive Flinders Street Station 07:50

One new PM Craigieburn service (operates direct)

- o Depart Flinders Street Station 17:27
- o Arrive Craigieburn 18:11

Service routing alteration

 Currently three AM Craigieburn Line services operating direct to Flinders Street Station, and in the new timetable will operate via the Loop. Broadmeadows 0729, Craigieburn 0738, Broadmeadows 0804 - these will become loop services with new times (Broadmeadows 0731, Craigieburn 0740, Broadmeadows 0807)

- Four AM Sunbury line Loop services operate direct (stopping conditions to North Melbourne as per current)
 - Depart Watergardens 07:10
 - Depart Sunbury 07:17
 - o Depart Sunbury 07:36
 - o Depart Sunbury 07:53

General Q&As

How many extra weekly services are being introduced in August 2017?

30 extra services per week will be introduced including:

- 10 on the Craigieburn line
- 10 on the Sunbury line
- 10 on the Werribee line

Eltham and Greensborough stations will have a combined ten extra services per week with the extension of some morning peak services on the Hurstbridge line.

37 services per day on the Altona Loop will be extended to Flinders Street.

Will my train arrival or departure times change?

If you catch the Sunbury, Craigieburn, Upfield, Werribee/Williamstown or Frankston lines, check your timetable as it might have changed by a minute or two. In some instances, the routing of some trains has also been altered.

Other timetables will be the same.

Why is the timetable being changed?

Train timetables are regularly reviewed to ensure services align with current demand and will meet future growth.

How do they decide what changes to make?

We look at the current patronage and performance of the network and areas that are expecting future growth and make timetable adjustments based on this information. The aim is to provide more capacity whilst maintaining performance and providing a consistent and regular services for passengers.

Why aren't there any more weekend services?

PTV and MTM will continue to monitor patronage and the demand for services on weekends and consider upgrades in future timetable changes..

Does this mean trains will be less crowded?

We expect some services to be less crowded with the additional services.

Will any services be cut?

No. These changes mean there will be more services on some train lines. Other train lines will stay the same, except on the Hurstbridge line where there is one service in the morning off-peak that will now travel to Epping rather than Clifton Hill to Heidelberg.

Will there be changes to the frequency or spacing of train services?

New services have been slotted into the existing timetable, although there have been some minor adjustments to accommodate this. If you catch the Craigieburn, Werribee, Sunbury, or Frankston line, check the new timetable.

When will the new timetables become available?

Updated train and coach timetables will be available from 27 July at ptv.vic.gov.au

Passengers can also pick up a copy of the new timetable from all stations and PTV Hubs from this date.

This means customers have four weeks to plan for their journey before the new timetable is introduced.

What is the "peak period"?

The AM or morning peak is 7am to 9am, Monday to Friday (some modes might use times slightly before or after this time).

The PM or evening peak is 4pm to 6pm, Monday to Friday (some modes might use times slightly before or after this time).

What's the difference between "direct" and "City Loop" services?

Direct services go to Southern Cross Station and Flinders Street Station without travelling through the City Loop.

Services "via the City Loop" go to Flagstaff, Melbourne Central and Parliament as well as Southern Cross and Flinders Street.

The direction trains run in the City Loop is different for each line, check your timetable for details.

Will the new services reduce overcrowding?

Additional services have been added based on customer needs and what is possible with the current network capacity.

The additional services on the Werribee, Craigieburn and Sunbury lines make capacity for an extra 27,000 passenger trips per week.

How has the additional capacity been calculated?

These figures are based on 900 people per train, so 30 new services creates capacity for 27,000 extra passengers per week.

Are there enough train drivers for the new timetable?

Yes, current staffing levels are sufficient to implement this timetable change.

What is the government doing to increase network capacity?

We are working to increase network capacity through projects such as the Metro Tunnel and works to make it possible to run more high capacity metro trains.

The Labor Government has invested nearly \$4 billion in new trains since coming to office, including 19 new X'Trapolis trains and 65 new high-capacity metro trains.

How many timetable changes have been made under this government?

Since 2015 the Government has made four metropolitan train timetable changes.

How many new services have been added by this government?

Over 300 new metropolitan services have been added including weekend services. More than 70 services from Watergardens have been extended to Sunbury and Diggers Rest.

We've also added nearly 600 extra regional services.

When did the previous changes happen?

21 June 2015: one additional AM and PM Werribee line peak service and significant increases in Regional service numbers with the activation of Regional Rail Link

31 December 2015: 73 Watergardens services extended to Sunbury

1 January 2016: 300 weekend train services added as part of Night Network and Flagstaff station opens on weekends

27 January 2017: five morning inter-peak return Altona Loop Metro services now run direct to/from Flinders Street Station

Craigieburn line

Key messages

- From 27 August, Craigieburn passengers will have an extra service in the morning and evening peak on weekdays, giving them more options to travel to the city.
- Additional services during peak periods will help cater for current demand and future growth.
- All morning peak services will run via the City Loop, giving customers a more consistent timetable.
- In the evening peak, the new service will run direct from Flinders Street, giving customers more choice.
- The changes to stopping patterns in peak periods will assist with capacity demands within the City Loop throughout peak periods.

What new services will be introduced to the Craigieburn line?

The Craigieburn line will benefit from 10 new peak period weekday train services, providing more options during busy travel times.

What time are the new services on the Craigieburn line?

In the morning, a new service to the City Loop will depart Craigieburn at 7:04am, Monday to Friday. This means customers have another option to get to the city before 8am on weekdays.

In the evening, a new service will depart Flinders Street at 5:27pm, Monday to Friday, and travel to Craigieburn via Southern Cross Station (doesn't go through the City Loop).

Will there be changes to the stopping patterns of Craigieburn line trains?

Yes, as part of the new timetable, all Craigieburn services in the morning peak will now operate via the City Loop (currently three services run direct to Flinders Street).

In the evening peak, one new service will operate direct from Flinders Street to Southern Cross and North Melbourne.

Which services will change from direct to City Loop services?

The services that were direct and will go through the City Loop in the new timetable are the 7:29am and 8:04am services that depart from Broadmeadows, and the 7:38am service from Craigieburn.

The departure times for these services will also change slightly. The 7:29 service from Broadmeadows will now depart at 7:31am. The 08:04 from Broadmeadows will now depart at 8:07am. The 7:38 from Craigieburn will depart at 7:40am.

Why are some Craigieburn trains changing to go through the City Loop?

This change is needed so more services can be added and the network can still run smoothly by protecting the reliability and punctuality of services for passengers.

Can I get a direct service to Southern Cross or Flinders Street in the morning?

If you don't want to travel through the City Loop, you'll need to change services at North Melbourne or Flagstaff, where services run to Southern Cross every three to four minutes.

Do all evening peak Craigieburn trains go via the City Loop?

Yes, except the new service which will leave Flinders Street, platform 9, at 5:27pm.

Why are there two Craigieburn services departing Flinders Street at 5:27pm?

One of these services is the new direct service leaving platform 9 at Flinders Street and running via Southern Cross platform 14. The other is an existing service that goes via the City Loop from platform 5.

Passengers at Flinders Street are encouraged to use the services from platform 9 as that will provide a slightly faster journey.

Will I have increased journey times on the Craigieburn line?

In the morning, you might experience a different journey time because all Craigieburn services will go via the City Loop (currently three go direct to Flinders Street).

If you were catching a direct service to Flinders Street, but you travel to Flagstaff, Melbourne Central or Parliament, you will save time in the morning.

If you were catching a direct service to Flinders Street or Southern Cross Station, you can stay on the train or change at North Melbourne or Flagstaff. Your overall journey time might increase by a few minutes.

In the evening, your journey time should not change.

Will trains on the Craigieburn line be less crowded?

We expect the new services to decrease crowding in the evening peak as well as some morning peak services.

Sunbury line

Key messages

- From 27 August, an extra morning and afternoon peak service will be introduced for the Sunbury line on weekdays.
- Additional services during peak periods will help cater for current demand and future growth.
- Stopping patterns will change in the morning peak, with four services becoming direct, to give customers more options to get to the city.
- The changes to stopping patterns in peak periods will assist with capacity demands within the City Loop throughout peak periods.

What new services will be introduced to the Sunbury line?

The Sunbury line will get 10 new peak period weekday train services, providing more options during busy travel times.

What times are the new Sunbury line services?

In the morning, an extra service will depart Sunbury at 6:48am, Monday to Friday, and travel to Flinders Street via the City Loop, stopping all stations except South Kensington (same as existing services).

In the evening, an extra service will depart Flinders street at 4:30pm, Monday to Friday, travelling to Sunbury via the City Loop, stopping all stations except South Kensington (same as existing services).

Will there be changes to the stopping patterns of Sunbury line trains?

Yes, as part of the new timetable, four Sunbury line morning peak services will run directly to Flinders Street Station via Southern Cross providing quicker access to Southern Cross Station. These services will originate at Watergardens at 07:10 and Sunbury at 07:17, 07:36 and 07:53.

Will my journey time on the Sunbury line increase?

In the morning, you might experience a different journey time if you catch a service that does not go through the City Loop.

If you get off at Flinders Street or Southern Cross stations you will have a quicker journey if you catch one of the four direct services.

If you travel to Flagstaff, Melbourne Central or Parliament stations, you might experience an increased journey time of a few minutes.

In the evening, journey times should not change.

What if my morning train does not go into the City Loop?

If you get on a train that does not go into the City Loop but you need to get to Flagstaff, Melbourne Central or Parliament station, you can change to another service at Southern Cross, where City Loop services run every two to five minutes.

How will I know if my train will run via the City Loop?

Check your timetable, information at the train station or listen to on board announcements. Trains to the City Loop will show "City Loop" on the headboard and on the passenger information screens. Direct services will show "Flinders Street" on the headboard.

Does this mean customers will have less options to get to the city?

For some passengers, this means faster options to get to Flinders Street and Southern Cross Station in the morning peak.

For customers who travel to Flagstaff, Melbourne Central or Parliament, most services will still operate via the City Loop. If they are on a direct service, they can change at North Melbourne to a City Loop service.

These changes are necessary so new services can be added.

Why are some Sunbury trains changing coming out of the City Loop?

This change is needed so more services can be added and the network can still run smoothly by protecting the reliability and punctuality of services for passengers.

Will trains on the Sunbury line be less crowded?

We expect the new services should decrease crowding on evening peak services.

Werribee line

Key messages

- From 27 August, an extra morning and afternoon peak service will be introduced for the Werribee line on weekdays.
- Additional services during peak periods will help cater for current demand and future growth.

How many new services will be introduced to the Werribee line?

The Werribee line will benefit from 10 new peak period weekday train services per week, allowing more people to travel on this line and providing more options during busy travel times.

What times are the new services?

In the morning, an extra service will depart Werribee at 8:15am, Monday to Friday, travelling direct to Flinders Street, running express from Laverton to Newport then Footscray (same as existing services).

In the evening, an extra service will depart Flinders Street at 5:18pm, Monday to Friday, and travel to Werribee, running express from Footscray to Newport (same as existing services).

Will there be changes to the stopping patterns of Werribee line services?

There will be no changes to the Werribee line's current stopping patterns during the morning and evening peak periods.

Stopping patterns in the off-peak between the morning and evening peak will be altered, so trains from Werribee will run express from Newport to Footscray.

Extended services from Laverton will stop all stations from Newport to the city (including Spotswood, Yarraville and Seddon stations). This means if you're travelling from Spotswood, Yarraville and Seddon stations, you'll still get a regular 10 minute service between the morning and evening peak.

Will the timetable for existing Werribee line services change?

The frequency and number of services will be the same, however some services will have different departure times.

All inter-peak services from Werribee to the city that currently depart Werribee at 10 past, half past and 10 to an hour, will now depart at 14 past, 34 past and 54 past the hour.

All inter-peak services from Flinders Street to Werribee that currently depart at 01, 21 and 41 past the hour, will now depart at 17, 37 and 57 past the hour.

Will services be less frequent at Spotswood, Yarraville and Seddon stations?

In between peak periods, Werribee trains will run express from Newport to Footscray.

The Altona loop services that are being extended to Flinders Street will also service Spotswood, Yarraville and Seddon stations. This will still give those stations a frequency of 10 minutes...

Will services on the Werribee line be less crowded?

We estimate that the new services reduce crowding on the Werribee line.

Is the track being duplicated on the Werribee line?

Around 800 metres of track on the Altona Loop will be duplicated as part of the Kororoit Creek Road level crossing removal project. The partial duplication will enable trains to pass each other, or to wait clear of the main Werribee line, improving reliability and reducing the probability of trains bypassing the Altona loop.

Construction on the duplication and level crossing removal will start later this year and be completed in 2018.

Werribee line – Altona loop (Laverton services)

Key messages

- The remaining weekday inter-peak Altona Loop shuttle services to be extended to run direct to and from Flinders Street Station.
- This means Altona customers will have a one seat journey to Flinders Street, and will only need to change services once to get to other stations in the city.
- This is in addition to the 10 services that were extended in January 2017.

What time will the extended Altona Loop services operate?

• 19 inter-peak services to Laverton Station, that currently depart from Newport Station, will be extended to depart from Flinders Street. Three of these services run between 9am and 10:30am, the remaining 16 run between 12noon and 5pm. This is in addition to the five services before 12noon that were extended in January 2017.

- The service departs Flinders Street at 01, 21 and 41 past the hour during the weekday off-peak. In combination with services to Williamstown, theses will provide a 10 minute frequency for passengers travelling to stations as far as Newport.
- 18 inter-peak services that currently run from Laverton to Newport, will be extended to Flinders Street, running between 10:45am and 5pm. This is in addition to the five services between 9am and 10:30am that were already extended in January 2017.

Will there be extra services on the Altona Loop?

No, you will continue to have the same number of services in between morning and evening peak periods. However, the new timetable will see 37 extended weekday Altona Loop services per day. The extended services will run to and from the city and stop at all stations between Laverton and Flinders Street via Altona.

This means passengers at Westona, Altona and Seaholme stations will not need to change trains at Newport to get to or from the city.

These extra services build upon the 10 extended morning services introduced in January 2017.

Why are you extending Altona Loop services?

Currently some inter-peak services that go through the Altona Loop (Westona, Altona and Seaholme stations) depart from or stop at Newport station. We're extending these services to Flinders Street station so Altona passengers don't need to change trains at Newport.

Does this mean there will be more services for stations beyond the Altona Loop?

Services will stay the same between the peaks at all stations, but you won't have to change at Newport Station to continue your journey if you travel on the Altona Loop.

Services from Werribee will run express between Laverton, Newport, Footscray and North Melbourne stations.

What changes were made to the Altona Loop in January 2017?

We extended five morning inter-peak services to Flinders Street, and five morning inter-peak services to Laverton were extended to depart from Flinders Street.

Hurstbridge line

Key messages

- 10 morning peak services will be extended on the Hurstbridge line
- This means customers between Eltham and Rosanna stations will have an extra service in weekday morning peak periods.

Will there be any changes to services on the Hurstbridge line?

Yes, if you travel from stations between Eltham and Rosanna you will have more travel options in the morning peak.

The 8:15am service currently starting at Greensborough, will being extended to start at Eltham at 8:08am.

The 8:23am Heidelberg service will be extended to start from Greensborough at 8:11am.

Which stations will get more services in the morning?

The extension of the 8:15am Greensborough and 8:08am Eltham service means passengers will get one additional morning peak service at Eltham, Montmorency, Greensborough, Watsonia, Macleod and Rosanna stations.

Will there be any changes to services departing from the city in the morning?

In the new timetable, one service that departs Flinders Station at 7:49am and stops at all stations to Clifton Hill via the City Loop, then express to Ivanhoe and Heidelberg, will change. It will now stop at all stations to Clifton Hill via the City Loop but then continue on the South Morang line via Preston, Reservoir, Thomastown, Lalor and Epping.

This means an extra service for Preston, Reservoir, Thomastown, Lalor, Epping and South Morang stations. And one less service for Ivanhoe and Heidelberg stations.

Is there anything else happening on the Hurstbridge line?

The Hurstbridge Rail Line Upgrade is underway to duplicate a 1.2 kilometre section of the line between Heidelberg and Rosanna to improve the frequency and reliability of services on the line.

Work has begun to remove the level crossings at Lower Plenty Road in Rosanna and Grange Road in Alphington with the Hurstbridge line passing over and under respectively. A new station will also be built at Rosanna.

Also, the new Route 343 Greensborough to Hurstbridge weekday bus service will provide Wattle Glen, Diamond Creek and Hurstbridge residents with more public transport options, improved coverage and better train connections.

Frankston line

Will there be any changes to services on the Frankston line?

Yes. The new timetable will include the new Southland Station, due to open by the end of this year. Trains will stop at Southland Station once it opens later this year.

Southland Station will service shoppers, workers and residents in the area.

Will my journey time increase on the Frankston line?

It is estimated that passengers who travel past Southland Station will have a slightly increased journey time of a couple of minutes.

The timetable for the Frankston line has been adjusted to include the new Southland Station and to reflect actual running times.

Why has two minutes been added to the timetable on weekdays and only one minute on weekends?

To support the provision of an extra stop once Southland station is open, one minute has been added to inbound trains between Glenhuntly and Caulfield and one minute has been added to outbound trains between Mordialloc and Aspendale, on weekdays.

On weekends, the sectional run times have been changed around to match the weekday times. There is only one minute added for Southland Station. The weekends already had an extra minute in the journey time, compared to the weekdays.

When will Southland Station open?

Southland Station is on track to open by the end of 2017.

Why is time being added to the timetable for Southland Station if it isn't open yet? Each timetable change is designed to cater for current and future growth on the network. Adding Southland Station now means the network is prepared for it to open in late 2017.

Will trains run to the new timetable, which includes Southland Station, before it opens?

Yes. Trains won't stop at Southland Station until it opens, but drivers will have to slow down when travelling past it for safety reasons. This means trains run to the new timetable.

Will the timetable for services from Stony Point change?

Yes, some Stony Point services will be re-timetabled to make connections with the Frankston line more reliable.

Why does the 8.21am service from Flinders Street stop at Carrum?

The 8.21am service from Flinders Street to Frankston will no longer go all the way to Frankston.

All other metro train lines

Why aren't there new services on the, Alamein, Belgrave, Cranbourne, Frankston, Glen Waverley, Lilydale, Pakenham, Sandringham, South Morang, Stony Point, Upfield and Williamstown lines?

The focus of this timetable change was on some of the north-western lines where passenger demand has increased to a level where extra capacity is needed on the current network.

Timetables are continuously reviewed and further upgrades implemented where possible to ensure comfortable and reliable services.

Why isn't the Upfield line getting more services when it's reportedly one of the most overcrowded lines?

The focus of this timetable change was on some of the north-western lines where passenger demand has increased to a level where extra capacity is needed and the extra capacity is able to be accommodated on the current network.

With this timetable change, we have added extra services to two of the most crowded lines, Sunbury and Craigieburn.

Timetables are continuously reviewed and further upgrades implemented where possible to ensure a comfortable and reliable services.

Why aren't the Cranbourne and Pakenham lines getting more services when they're reportedly getting seriously crowded too?

With the current network infrastructure, it's not possible to run the extra services at the height of the peak to cater for this growth because of infrastructure constraints.

The Cranbourne-Pakenham line Upgrade will improve signalling to so more services can operate. It will also prepare the line for the roll-out of High Capacity Metro Trains, which will provide capacity for an extra 200 passengers per service.

The Metro Tunnel will give the Sunbury, Cranbourne and Pakenham their own dedicated tunnel through the city, creating space in the City Loop on other lines across the network.

Bus to train coordination - All Lines

Will bus timetables change to coordinate with new train timetables?

Yes, as part of the August 2017 timetable change, local metropolitan bus services and V/Line coaches on the Sunbury line will be re-timetabled as required to ensure they continue to coordinate with train services.

Which services will change?

Werribee line

| Station | Bus route | Route name | Change to bus route |
|---------------------|--------------|--|---|
| Laverton | 400 | Sunshine Station to Laverton Station (via Robinsons Road) | Timetable adjustment to connect with trains on the new train timetable |
| | 411/412 | Laverton to Footscray (via Altona Meadows, Altona, Altona Gate SC) | Better connections at Laverton station Slight reduced frequency during peak travel |
| | 414 | Laverton Station to Footscray (via Geelong Road) | Slight reduced frequency during peak travel |
| | 417 | Laverton Station to Laverton North | Timetable adjustment to connect with trains on the new train timetable |
| | 496 | Laverton Station to Sanctuary Lakes (via Sanctuary Lakes SC) | Timetable adjustment to connect with trains on the new train timetable |
| | 498 | Laverton Station to Hoppers Crossing Station (via Dunnings Road) | Timetable adjustment to connect with trains on the new train timetable |
| | T . = = | T | |
| Williams Landing | 150 | Williams Landing Station to Tarneit Station (via Sayers Road) | Timetable adjustment to connect with trains on the new train timetable |
| | 151 | Williams Landing Station to Tarneit Station (via | |

| | | Westmeadows Lane | |
|---------------------|-----|---|---|
| | 494 | Williams Landing Station to Point Cook South via Alamanda Bvd | |
| | 495 | Williams Landing Station to Point Cook South (via Boardwalk Bvd) | |
| | 497 | Williams Landing Station to Saltwater Coast East (via Sanctuary Lakes SC) | |
| | | | |
| Hoppers Crossing | 153 | Williams Landing Station to Werribee Station (via Princes Hwy) | Timetable adjustment to connect with trains on the new train timetable |
| | 160 | Hoppers Crossing Station to Tarneit Station (via Morris Road) | |
| | 161 | Hoppers Crossing Station to Werribee Station (via Werribee Plaza SC) | |
| | 166 | Hoppers Crossing Station to Wyndham Vale Station (via Werribee Plaza SC) | |
| | 167 | Hoppers Crossing Station to Tarneit Station (via Werribee Plaza SC) | |
| | 181 | Werribee Station to Hoppers Crossing Station (via Werribee Plaza SC) | |
| | | | |
| Werribee | 151 | Williams Landing Station to Tarneit Station (via Westmeadows Lane) | Increased frequency from 10pm onwards on Fridays to 40-45 minutes Better train connections at Tarneit and Wyndham Vale on weekends |
| | 153 | Williams Landing Station to Werribee Station (via Princes Hwy) | Better train connections at Werribee station. Timetable adjustment to connect with trains on the new train timetable |
| | 161 | Hoppers Crossing Station to Werribee Station (via Werribee Plaza SC) | Timetable adjustment to connect with trains on the new train timetable |

| 167 | Hoppers Crossing Station to Tarneit Station (via Werribee Plaza SC) | Better train connections at Tarneit and Wyndham Vale on weekends Timetables fixed to reflect accurate run-times Better connections at Melton station |
|-----|--|--|
| 170 | Werribee Station to Tarneit Station (via Werribee Plaza SC) | Increased frequency from 10pm onwards on Fridays to 40-45 minutes |
| 180 | Werribee Station to Tarneit Station (via Tarneit Road) | Increased frequency from 10pm onwards on Fridays to 40-45 minutes Better train connections at Tarneit and Wyndham Vale on weekends |
| 181 | Werribee Station to Hoppers Crossing Station (via Werribee Plaza SC) | Timetable adjustment to connect with trains on the new train timetable |
| 191 | Werribee Station to Manor Lakes (via Greaves Street) | |
| 192 | Werribee Station to Wyndham Vale Station (via Black Forest Road) | |
| 439 | Werribee Station to Werribee South (via Werribee Park Mansion) | |
| 441 | Werribee Station to Westleigh Gardens (via Geelong Road) | |
| 443 | Werribee Station to Southern Loop (via South Werribee) | |

Geelong and Warrnambool line

| Station | Bus route | Route name | Change to bus route |
|-----------------|--------------|--|---|
| Wyndham Vale | 190 | Werribee Station to Wyndham Vale Station (via Ballan Road) | Better connections at Werribee station Increased frequency from 10pm onwards every day to 40-45 minutes Frequency during weekday day time reduced to every 40 minutes |
| | 192 | Werribee Station to Wyndham Vale Station (via Black Forest Road) | Better train connections at Tarneit and Wyndham Vale on weekends Timetables fixed to reflect accurate run-times |
| | | | |
| Tarneit | 151 | Williams Landing Station to Tarneit Station (via Westmeadows Lane) | Introduced connections on weekends |

| | 167 | Hoppers Crossing Station to Tarneit Station (via Werribee Plaza SC) | • | Timetable adjustment to connect with trains on the new train timetable | |
|--|-----|--|---|--|--|
| | 170 | Werribee Station to Tarneit Station (via Werribee Plaza SC) | | | |
| | 180 | Werribee Station to Tarneit Station (via Tarneit Road) | | | |

Ballarat line

| Station | Bus route | Route name | Change to bus route |
|---------|--------------|--|---|
| Melton | 453 | Melton to Melton Station (via Brookfield) | Better train connections at Melton station. |
| | 455 | Micasa Rise/Roslyn Park to Melton Station | Better train connections at Werribee station. Timetable adjustment to connect with trains on the new train timetable |
| | 457 | Melton to Melton Station (via Melton West) | Better train connections at Melton station. Timetable adjustment to connect |
| | 458 | Kurunjang to Melton Station | with trains on the new train timetable |
| | 459 | Arnolds Creek to Melton Station via Westlake | |

Sunbury line

| Station | Bus route | Route name | Changes to bus route |
|--------------|--------------|--|--|
| Watergardens | 460 | Watergardens Station to Caroline Springs Station (via Caroline Springs Town Centre) | Timetable adjustment to connect with trains on the new train timetable |
| | | | |
| Sunshine | 400 | Sunshine Station to Laverton (via Robinsons Road) | Timetable adjustment to connect with trains on the new train timetable |

Frankston line

| Station | Bus route | Route name | Changes to bus route |
|-----------|--------------|--|---|
| Frankston | 770 | Frankston to Karingal (via Ashleigh Avenue) | Timetable adjustment to connect with trains on the new train |
| | 771 | Frankston to Langwarrin (via Karingal) | timetable |
| | 772 | Frankston to Eliza Heights | |
| | 773 | Frankston to Frankston | |

| Chelsea | 858 | Edithvale to Aspendale Gardens (via Chelsea) | Timetable adjustment to connect with trains on the new train timetable |
|----------|-----|---|--|
| | 970 | Night Bus – Carrum to Frankston to Mornington to Rosebud | |
| | 833 | Frankston to Carrum Downs (via The Pines, Lyrebird Drive) | |
| | 780 | Frankston to Carrum (via Seaford) | timetable |
| Carrum | 708 | Carrum to Hampton (via Southland) | Timetable adjustment to connect with trains on the new train |
| | 832 | Frankston to Carrum Downs (i | |
| Kananook | 778 | Kananook to Carrum Downs (via Lathams Road) | Timetable adjustment to connect with trains on the new train timetable |
| | | Langwarrin South) | |
| | | Langwarrin (via | |
| | 790 | Frankston to | |
| | | (via Dromana, Rosebud, Sorrento) | |
| | 788 | Frankston to Portsea | |
| | | Eliza, Mornington) | |
| | 100 | Mornington East (via Mt | |
| | 785 | Eliza, Mornington) Frankston to | |
| | | Mornington East (via Mt | |
| | 785 | Frankston to | |
| | | (via Mt Eliza, Mornington) | |
| | 784 | Frankston to Osborne | |
| | | (via Coolart Road) | |
| | 783 | Hastings) Frankston to Hastings | |
| | | (via Coolart Road, | |
| | 782 | Frankston to Flinders | |
| | | Martha (via Mt Eliza, Mornington) | |
| | 781 | Frankston to Mount | |
| | | (via Kananook) | |
| | 779 | Frankston to Belvedere | |
| | 776 | Frankston to Pearcedale (via Baxter) | |
| | | (via Heatherhill Road) | |
| | 775 | Frankston to Lakewood | |
| | 774 | Frankston to Delacombe Park | |
| | | South (via Kars Street) | |

| Mordialloc | loc 705 Mordialloc to Springvale (via Braeside, Clayton South) | | • | Timetable adjustment to connect with trains on the new train timetable |
|------------|--|---|------------------|--|
| | 709 | Mordialloc to Noble Park Station (via Keysborough South) | ark Station (via | |
| | | | | |
| Moorabbin | 825 | Moorabbin to Southland (via Black Rock and Mentone) | • | Timetable adjustment to connect with trains on the new train timetable |

APPENDIX 1: winners and losers matrix

| Benefits | Trade offs | Stopping Pattern Changes | Patronage increase |
|--|--|--|--|
| 37 services will be extended per day. Builds on the 10 extended morning services introduced in January 2017. (Away from City) - 19 3 run between 9 am and 10.30 am. Remaining 16 run between noon and 5 pm. (To City) -18 run between 10.45 am and 5 pm. | | 18 trains that currently stop at Newport extended through to the city, stopping at all stations between Laverton and Flinders Street 19 services to Altona that currently originate at Newport will run from Flinders Street stopping all stations. | Cannot predict any patronage uplift as these services are existing, and have only been extended |
| 10 new peak weekday services | | From August all morning peak will operate via the City Loop. Currently three services don't go through the loop. This means four extra services will go through the Loop from August. In PM peak, the extra service will operate direct from Flinders Street via Southern Cross. | 900 additional passengers carried in each morning and evening peak 6.3% uplift in capacity for morning peak 6.3% uplift in capacity for evening peak |
| 10 new peak weekday services per week | Four morning peak services will be taken out of the City Loop | Currently, all AM peak services run via the City Loop. From August, four existing services will be removed from the Loop and go direct to FSS. New PM peak service will run via the Loop. | 900 additional passengers carried in each morning and evening peak 5.3% uplift in capacity for morning peak 6.3% uplift |
| | 37 services will be extended per day. Builds on the 10 extended morning services introduced in January 2017. (Away from City) - 19 3 run between 9 am and 10.30 am. Remaining 16 run between noon and 5 pm. (To City) -18 run between 10.45 am and 5 pm. 10 new peak weekday services | 37 services will be extended per day. Builds on the 10 extended morning services introduced in January 2017. (Away from City) - 19 3 run between 9 am and 10.30 am. Remaining 16 run between noon and 5 pm. (To City) -18 run between 10.45 am and 5 pm. 10 new peak weekday services 10 new peak weekday services Four morning peak services will be taken out of the City | 37 services will be extended per day. Builds on the 10 extended morning services introduced in January 2017. (Away from City) - 19 3 run between 9 am and 10.30 am. Remaining 16 run between noon and 5 pm. (To City) -18 run between 10.45 am and 5 pm. 10 new peak weekday services 10 new peak weekday services per week 10 new peak weekday services per week 10 new peak weekday services per week 10 new peak weekday services will coparate via the City Loop. Currently three services will operate direct from Flinders Street via Southern Cross. 10 new peak weekday services per week 10 new peak weekday services will be taken out of the City Loop. From August, four existing services will be removed from the Loop and go direct to FSS. New PM peak service will run via |

| | | | | for evening peak |
|--------------|---|---|---|---|
| Werribee | 10 new peak period weekday services | | Stopping patterns between the AM and PM peak will be altered so that trains from Werribee will run express from Newport to Footscray. | 900 additional passengers carried in each morning and evening peak |
| | | | Extended services from Laverton will stop all stations from Newport to the city | 9.1% uplift in capacity for morning peak |
| | | | to maintain existing 10 min off-peak services at those stations. | 9.1% uplift in capacity for evening peak |
| Hurstbridge | Passengers between Eltham and Rosanna will have more travel options in the morning peak with a service currently starting at Greensborough being extended to start at Eltham and a Heidelberg service being extended to start from Greensborough. | | Service currently starting at Greensborough extended to start at Eltham and a Heidelberg service to start at Greensborough. | Cannot predict any patronage uplift as these services are existing, just extended |
| Frankston | | No new services Two minutes of extra of travel time added to each Frankston line | | |
| | | service, which is in preparation for the opening of Southland Station later this year and also mange some performance issues. | | |
| Williamstown | | No new | | |

| | services | |
|------------------|-----------------|---|
| Alamein | No new services | |
| Belgrave | No new services | |
| Cranbourne | No new services | |
| Glen Waverley | No new services | |
| Lilydale | No new services | |
| Pakenham | No new services | |
| South Morang | No new services | |
| Stony Point | No new services | Some services will be re-timetabled to make connections with Frankston services more reliable |
| Upfield | No new services | |